



NATIONAL POLICE AIR SERVICE



HEAD OF TECHNICAL SERVICES

Join the National Police Air Service and play a vital role in saving lives and disrupting crime across England and Wales

Police air support is challenging and varied. It is one of the most rewarding jobs you will ever do

GET IN TOUCH TODAY

npas.recruitment@npas.police.uk



"Teamwork is everything. From inside the aircraft, to back on the ground, without working as a team we couldn't provide the service we do."

Mike, Tactical Flight Officer, NPAS Barton

WELCOME

Thank you for taking the first step towards a new career with the National Police Air Service.

It really is a job like no other.

Our helicopter and aeroplane crews offer an unrivalled service which saves police forces across England and Wales valuable time and resources and, more importantly, saves people's lives every day.

Air support not only reduces crime and safeguards vulnerable people, but it is at the forefront of keeping police officers and staff safe too.

It takes the whole team, in the air and on the ground, to deliver our service.

So, whether you join us as a pilot or Tactical Flight Officer, work in our Operations Centre, support the maintenance of our aircraft and hangars or are employed in our central business services, you will play a vital, and fulfilling, role in delivering public safety from the air.

We wish you the very best success in your application.

FACTS & FIGURES

The National Police Air Service was formed in 2012 when all the police forces in England and Wales decided to deliver air support through a national collaboration agreement.

The NPAS headquarters was set up at West Yorkshire Police HQ in Wakefield, West Yorkshire, to accommodate our dedicated Operations Centre, management and business services teams.

15

Regional air bases across England and Wales

350

Employees working across the organisation

THE FLEET:

19

Rotary aircraft, including 15 x EC135 and 4 x EC145

4

Fixed wing aircraft



24, 20 & 12 HOUR BASES

Delivering the requirement set by police forces

DEPLOYMENTS:

18,500

Deployments every year

90%

Positive outcome

THE PERKS

We know what a great job everyone does, which is why we want to make sure people feel supported and valued when they work for NPAS.

- Career average revalued earnings (CARE) pension for all police staff
- Generous annual leave, plus annual leave top up scheme after five years
- Agile working and flexible working arrangements (for non-shift workers)
- Family-friendly people policies
- Employee Assistance Programme with a range of occupational health and wellbeing support
- Focus on diversity, equality and inclusion in the workplace
- Access to ongoing training and development programmes
- Police staff uniform for dedicated roles
- Potential to transfer within the organisation
- Reward and recognition scheme, including Long Service medals
- Support for additional employment/volunteering roles (on approval)
- Opportunities to work overtime (on approval)
- Cycle2Work scheme
- Car salary-sacrifice scheme
- Access to credit unions and health schemes, plus other discount schemes, such as BlueLight Card

HEAD OF TECHNICAL SERVICES

Role: Head of Technical Services

Location: Agile with travel across England and Wales

The job

In a nutshell, the purpose of this job is to deliver our Continuing Airworthiness Management functions and act as our Subject Matter Expert (SME) in all technical aspects of aircraft fleet management, maintenance, modifications and upgrades.

As a member of our Senior Leadership Team, you will play a key role in upholding our values, show a commitment to continual improvement and bring a passion for delivering the best service possible.

You will be a natural leader who builds and maintains successful working relationships with maintenance partners and suppliers; overseeing contracts and driving the development of policies and procedures, with emphasis on quality and value.

You will be on hand to provide advice and support to the NPAS Strategic Board and Accountable Manager and fulfil the role of technical lead for the procurement of aircraft and mission system installations, as well as manage modifications, obsolescence and fleet disposal.

This is a Civil Aviation Authority-approved nominated post for Continuing Airworthiness Management - a specialist function essential for the delivery of national police aviation services.

HEAD OF TECHNICAL SERVICES

About you

To be successful in the role, you must hold CAA/EASA Part M Qualifications and a level 6 degree in engineering or alternative, both of which must be acceptable to the Civil Aviation Authority.

In addition, we expect you to have:

- Experience of carrying out Continual Airworthiness Management duties within a large organisation, ideally in a related field, and have working knowledge of MRO regulations.
- Appropriate experience of staff management.
- Ability to use a range of Microsoft packages and aviation specialist software.
- Excellent verbal and written communication skills to prepare and present specialist reports.

Plus, proven experience of:

- Contract and performance management.
- Developing and managing airworthiness policies.
- Delivering aviation maintenance/modification programmes.
- Forecasting and controlling significant budgets.
- Contributing to technical procurement activity.

Please carefully read the role profile for full details.
westyorkshire.police.uk/jobs-volunteer/police-staff



“Working for NPAS, you get a great sense of job satisfaction, knowing you are helping save lives and protect our communities, every single day”

Laura, Recruitment Co-ordinator

HOW TO APPLY

All our external job vacancies are currently advertised on the West Yorkshire Police website.

It is here that you will find the full role profile for the position you are interested in, plus a direct link to apply online.

[WESTYORKSHIRE.POLICE.UK/JOBS-VOLUNTEER/POLICE-STAFF](https://www.westyorkshire.police.uk/jobs-volunteer/police-staff)

As with all police jobs in England and Wales, we test the suitability of candidates against the College of Policing's Competency and Values Framework.

The framework sets out nationally recognised behaviours and values to ensure that there are clear expectations of everyone working in policing.

We advise that you check out the framework before completing your online application and evidence how you meet the competencies and values required of the role you are applying for.

Find out more at:

[COLLEGE.POLICE.UK/CAREER-LEARNING/CAREER-DEVELOPMENT/COMPETENCY-AND-VALUES-FRAMEWORK-CVF](https://www.college.police.uk/career-learning/career-development/competency-and-values-framework-cvf)

GOOD LUCK

Thank you for your interest in the National Police Air Service.

We hope you have found this job pack useful.

Applying for a job is always a big step, and a really important one.

We want to be as right for you, as you are for us.

So please don't hesitate to drop us a line at **npas.recruitment@police.uk** if you have any questions.

We are always happy to chat things through.

Good luck.